



How to Capture a CTM-200 Configuration

Model	CTM-200
Revision:	Rev 1.0

Revision Control

Description	Revision	Date
Customer Release	Rev 1.0	20-FEB-2014

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1. Purpose

For users who have created customer-specific configurations for the CTM-200 gateway configurations off-site, and want to deploy additional CTM-200 gateways with identical configurations.

3. Prerequisite Procedure

The first step is to record your CTM-200 gateway serial numbers such as those listed below.

Factory Serial Number (FSN)
ESN/IMEI
MAC or 4-digit alphanumeric number printed on bottom-right corner of label

The serial numbers are located on the white label on the top of CTM-200 gateway. Once recorded, please submit your serial numbers with your configuration logs, or when requesting support assistance.

4. Capturing CTM-200 Configuration via Web Interface

1. Connect a laptop to the LAN0 Ethernet port of the unit. Open a web browser and access the webpage <http://192.168.1.1> using the following default login credentials:

Username: **admin**
Password: **Chameleon**
(may be set to a different password)

2. Go to the Status | Details page and capture the details under System Info into a text file
3. Go to the Status | ShowConfig page and capture the commands under ShowConfig into a text file

5. Capturing CTM-200 Configuration via Telnet Command-Line Interface

1. Connect a laptop to the LAN0 Ethernet port of the unit. Start a Telnet session with logging enabled (e.g. From Windows Command Prompt enter **telnet 192.168.1.1 -f ctm200.log**) using the following default login credentials:

Username: **admin**
Password: **Chameleon** (may be set to a different password)

2. Enter the following commands:

```
cmd showstate  
cmd showconfig  
exit
```

The command output will be captured into a text file named "ctm200.log" specified in the telnet command above. The text file will be located in the file directory where the telnet command was executed (e.g. "C:\Users\username\Documents\telnet 192.168.1.1 -f cmd200.log" would save the text file in the "Documents" directory).

Alternatively, you can save the command output into a text file using a Windows text editor program (e.g. Windows Notepad or Wordpad) directly.

6. Submitting Your Captured Configuration

Please send your serial numbers and log files to support@cypress.bc.ca with the subject "CTM-200 Customer-Specific Configuration".

If required, the CTM-200 user's manual is available online:
<https://www.cypress.bc.ca/resources/>

For further details on accessing the unit's Web or command-line interfaces locally, please refer to pages 8-9 of the manual.

Technical Support

**Cypress Solutions Service
Support Group**

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