

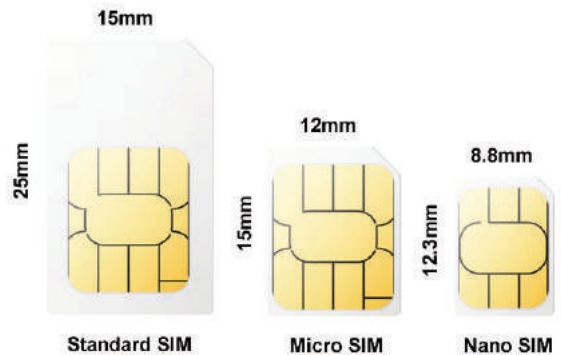
# CTM-ONE APPLICATION NOTE

## SIM CARD TAPING

SIM cards come in three different sizes. However, with the CTM-ONE device, Cypress Solutions only uses the Standard SIM/mini SIM/2FF card slot for the installation.

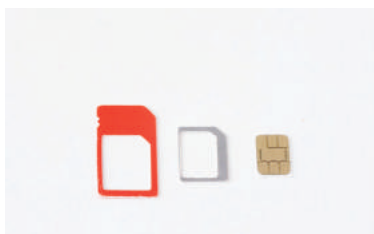
In some cases, the 3-in-1 SIM card may not make a reliable electrical connection between the SIM card and SIM reader. This is due to the modular nature of the SIM design. Applying the tape provides a tighter interference fit when installed. One or two layers of tape can be used.

**NOTE:** If the SIM is in multiple pieces, assemble in the following order below.

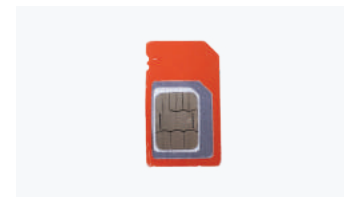


### STEP 1

**Manually place the different SIM Cards into a 3-in-1 SIM.**



*3-in-1 Adapter SIM Cards*



*3-in-1 SIM Card*

### STEP 2

**Place a piece of scotch tape to the back of the SIM card.**

- The tape will hold the three different SIM sizes together so that they are secure and do not fall apart when inserting into the CTM-ONE device.
- Cut the remaining piece of tape using a pair of scissors so that the tape fits nicely with the SIM card.

**NOTE:** Do not apply tape to the side with metal contact.



*SIM with scotch tape*



*Cut tape neatly with scissors to fit with SIM*

### STEP 3

**Insert the secure SIM into the CTM-ONE SIM Card slot.**

For single SIM card installation, insert the SIM card into the upper slot of the dual-SIM holder. Please refer to **SIM Card Installation Guide** for more details.



## Technical Support

Cypress Solutions Service Support  
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