

# CTM-200 Firmware Upgrade Steps

Model	CTM-200 Gateway
Revision	Rev 1.3

3066 Beta Avenue | Burnaby, B.C. | V5G 4K4 © 2021 Cypress Solutions

### **Revision Control**

Description	Revision	Date
Initial Release	1.0	12-Mar-2013
Updated for CTM-200 R2	1.1	04-Jun-2014
Updated	1.2	29-Jul-2014
Updated	1.3	20-Jul-2015

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## I. Overview

Upgrading the CTM firmware revision will provide you with access to the latest feature set and functionality that the modem has to offer.

This application note will provide a description on how to upgrade you firmware using one of the following methods:

- Command Line
- Embedded Web Browser

Visit the "Connect to Device" application note for instructions on how to access the command line and/or embedded web browser:

### 2. Command Line Upgrade

### 2.1 Upgrade from URL

Note: This procedure uses the wireless data device of the CTM-200 unit and incurs wireless data charges on the device's account

- 1. Access the unit via SSH/Telnet/Serial
- 2. To perform an upgrade using a full firmware image, enter the command below, substitute <version number>:

cmd upgradefw http://cypress.bc.ca/repository/openctm/ctm200r2/bin/ctm200-<version number>-fs.tar

OR

To perform an incremental upgrade using an incremental firmware image, enter the command below, substitute <version number>:

cmd upgradefw http://cypress.bc.ca/repository/openctm/ctm200r2/bin/ctm200-<version number>-inc.tar

3. The firmware upgrade completes with the message "Firmware update completed successfully - rebooting now!". After seeing this message, the unit will power cycle once before returning to normal operation.

#### 2.2 Upgrade from USB

\*Note: Certain USB sticks are not compatible with CTM modems.

- 1. Download latest firmware to a PC from: http://cypress.bc.ca/repository/openctm/ctm200r2/bin
- 2. From the PC, copy ctm200-<version number>-fs.tar to the USB key

- 3. With the CTM powered off, insert the USB key into the CTM external USB port and then power on the CTM.
- When you can access the command-line interface (Telnet/SSH/serial console), mount the USB key using the following commands: mkdir /tmp/usb

mount /dev/sda1 /tmp/usb

5. Copy the firmware from the USB key to the CTM, and unmount the USB key using these commands:

cp /tmp/usb/ctm200-<version number>-fs.tar /tmp umount /dev/sda1 rmdir /tmp/usb

- Start the firmware upgrade using this command: cmd upgradefw ctm200-<version number>-fs.tar localhost
- 4. The firmware upgrade completes with the message "Firmware update completed successfully rebooting now!". After seeing this message, the unit will power cycle once before returning to normal operation.

### 3. Embedded Web Browser Upgrade

	_	Sirmware Update
Solution	) IS	
CTM-200 Wireless Gateway		Use Browse button to Select Firmware Image File: Choose file No file chosen
A Dashboard		Install Firmware
Cellular	~	Note: The firmware install process will take a few minutes, after clicking the Install Firmware button, please wait until the CTM-200 Gateway reboots
<b>≜</b> Administration	~	
<b>⇄</b> Wired	~	
<b>⇄</b> Network	~	
Mireless	~	
<ul> <li>Remote Management</li> </ul>	~	
System	~	
AVL Reporting	~	
Documentation	~	

#### 3.1 Upgrade from Local PC

- 1. Download firmware to a PC from http://cypress.bc.ca/repository/openctm/ctm200r2/bin/
- 2. Log into CTM-200 web pages
- 3. Go to the **System** web page and under **Firmware Update** browse to the location of the firmware downloaded in Step 1
- 4. Click Install Firmware
- 5. The firmware upgrade completes with the message "Firmware update completed successfully rebooting now!". After seeing this message, the unit will power cycle once before returning to normal operation.

#### Technical Support

Cypress Solutions Service Support Group 1.844.462.9773 or 778.372.4603 9.00am to 5.00pm PST support@cypress.bc.ca